



Cumberland County

Transportation

.....
*Promote commuter
transportation choices*
.....

.....
*Integrate transportation issues
with planning and land use*
.....

.....
*Support freight
transportation strategies*
.....

Cumberland County Benchmarking

at a glance

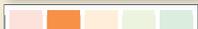
PERFORMANCE KEY



Strategy Target Progress



No progress reported



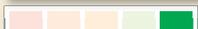
Performance measures initiated



Preliminary progress reported



Significant progress reported



Progress completed

Measures Progress

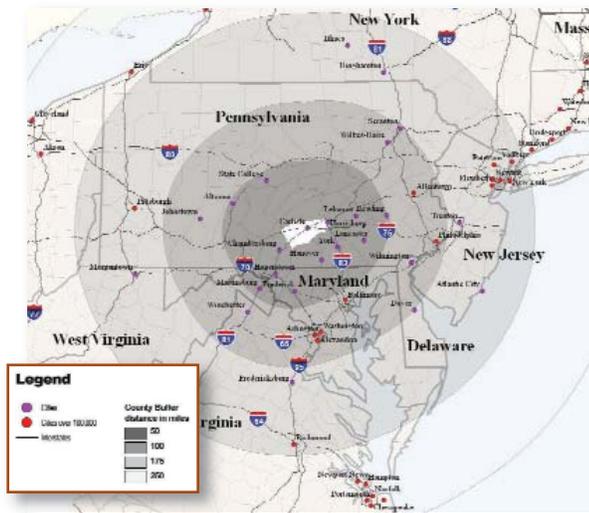
- 76%-100% performance achieved
- ▲ 51%-75% performance achieved
- ▼ 26%-50% performance achieved
- 0%-25% performance achieved
- ★ Measurement data not available

Performance-Based Management

CONTINUAL ANALYSIS SUPPORTS COUNTY OPERATIONS

Cumberland County has adopted a Performance-Based Management initiative that drives the allocation of resources toward areas of excellence and encourages objective benchmarking across County operations. Aggressive goals and targets ensure strong fiscal management and promote long-term planning.

Cumberland County - A Convenient Location



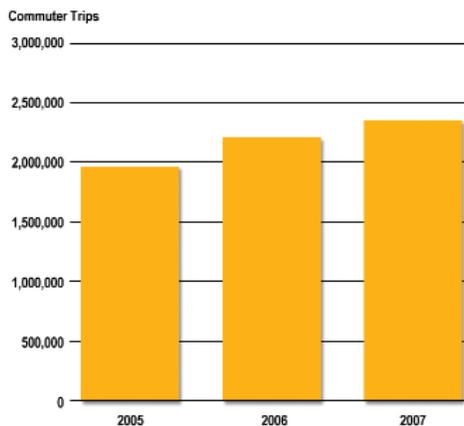
Cumberland County is located in south central Pennsylvania;

in close proximity to Harrisburg, the State capital;

within a two hour drive of Philadelphia, Baltimore, and Washington, D.C.

25% of the nation's population is within 250 miles of Cumberland County.

CAT Ridership Increases



Capital Area Transit observed a 5.26% increase in revenue passengers and a 3.84% increase in total ridership in fiscal year 2007.

Mission:

The most livable community with the most efficient and effective public services in Pennsylvania.

Vision:

A place where family-sustaining economic opportunity is promoted, our environment is respected, public safety is ensured, and our quality of life is preserved for the future.

Bridge Facts

# of Bridges Owned	28
Bridges Closed (unsafe conditions)	1
Weight Restricted	52%
Built prior to 1900	35%
Annual Budget (inspection & maintenance)	\$300,000

The 28 County-owned bridges represent the only transportation infrastructure that is owned and controlled by Cumberland County.

Transportation

Cumberland County will work to provide critical infrastructure and transportation choices for its citizens.

at.a.glance

Transportation Highlights

Cumberland County provides leadership to a six-state effort aimed at improving the flow of people and goods in the I-81 corridor.

Cumberland County participates in the Susquehanna Regional Transportation Partnership Program to improve public transit access.



Capital Area Transit experienced a 3.84% increase in ridership in 2007.

Transportation

PROMOTE COMMUTER TRANSPORTATION CHOICES

Capital Area Transit (CAT) provides public transportation services to Cumberland and Dauphin Counties. CAT operates a variety of routes connecting County residents with employment, shopping, and other services throughout the region.

CAT experienced a 3.84% increase in ridership, providing 2,246,493 passenger trips in Fiscal Year (FY) 2007. In FY 2007 CAT continued its Shippensburg / Newville / Harrisburg Express bus route that was funded by the Commissioners in 2006 designed to respond to increasing transit demand from western Cumberland County. The route which connects Shippensburg and Newville to the West Shore and Harrisburg carried over 30,000 passenger trips in FY 2007. The Carlisle Express, the bus route with the highest ridership in the County, carried nearly 100,000 passenger trips in FY 2007.

Recognizing the growing demand for public transit, the Commissioners agreed to participate in a service planning study with CAT. Through this study, Cumberland County will work with Dauphin and Perry Counties, the City of Harrisburg and CAT throughout 2008 to examine the existing CAT system and recommend service improvements that respond to the needs of the traveling public throughout the region.

DESIRED RESULTS:

Improve public transit access.

STRATEGY:

Study potential new bus transit routes in the County.



Measures:

- 1. Number of new bus routes implemented.
- 2. Ridership increases.

As a result of staffing changes the bus route study originally planned to take place in 2007 will be initiated in 2008.

DESIRED RESULTS:

Improve transportation program.

STRATEGY:

Participate in the Susquehanna Regional Transportation Partnership Program.



Measures:

- 1. Number of County residents participating in a car pool.

Capital Area Transit observed a 5.26% increase in revenue passengers and a 3.84% increase in total ridership in fiscal year 2007.

at.a.glance

Transportation Highlights

Cumberland County owns and maintains 28 bridges.

The average age of bridges owned by Cumberland County is 80 years with 10 bridges built before 1900.

County & Municipal Bridges Inspected

2004	25
2005	66
2006	25
2007 target	66
2007 actual	66

County & Municipal Bridges Maintained

2004	18
2005	4
2006	4
2007 target	10
2007 actual	6



The picturesque Boiling Springs Arch Bridge was constructed in 1854.

INTEGRATE TRANSPORTATION ISSUES WITH PLANNING AND LAND USE THROUGH BRIDGE INSPECTIONS AND MAINTENANCE

The tragic bridge collapse in Minnesota in 2007 brought a new focus on the safety of the nation's bridge infrastructure. Cumberland County owns and maintains 28 bridges. These bridges are the only pieces of transportation infrastructure that are under the direct control of the County.

The County performed safety inspections on every one of its bridges in 2007. These routine inspections insure that the County bridges are safe for the traveling public. The inspection program identified nearly \$140,000 worth of priority repairs that were completed in 2007 through 2 separate maintenance contracts.

With an average age of over 80 years, some of the County's bridge stock will need to be replaced over the next several years. The replacement of Gilbert Bridge in Upper Allen Township began construction in 2007 and should be completed in mid 2008. Thinking toward the future, the County began encumbering funds in 2008 to replace one of its aging bridges in 2009.

DESIRED RESULTS:

Address County transportation deficiencies at a level commensurate with available State and federal funding.

STRATEGY:

Implement the annual bridge inspection and maintenance program.

Measures:

1. Number of annual bridge closures.
2. Number of new downgraded weight limit restrictions.

Two bridges were closed in 2007. The Gilbert Bridge is being replaced and will be re-opened to traffic in 2008. Miller Bridge was closed in early 2007 and was undergoing necessary maintenance work in mid-2008.



at a glance

County Freight Highlights

The roads and railroads in and through Cumberland County annually carry goods valued at over one trillion dollars.

Nearly 38% of the United States' population is located within 500 miles of Carlisle.

By 2030 the annual tonnage of goods transported by truck in Cumberland County is expected to increase by 80% while tonnage transported by rail is expected to increase by 35%.



The I-81 Coalition addresses the issues of safety, traffic congestion, and environmental protection.

* Photographs are part of the Cumberland County Photo Archival Collection

SUPPORT FREIGHT TRANSPORTATION STRATEGIES

Cumberland County's geographic location and abundant transportation infrastructure has made the County a nationally recognized freight transportation hub. Freight transportation planning is critical to insure that the economic benefits of freight movement are enjoyed while the impacts of freight transportation such as increased congestion and poor air quality are avoided.

Cumberland County demonstrated leadership in freight transportation in 2007 by initiating and participating in two landmark freight transportation efforts. First, the Commissioners hosted the I-81 Corridor Planning Conference. The conference convened a variety of transportation stakeholders along the I-81 corridor that stretches from New York to Tennessee and covers over 800 miles. Representatives from six states, including State and federal government officials, business leaders, transportation planners, and conservationists met to discuss their respective interests in forming a group called the I-81 Coalition. Through such a coalition, the collective influence and resources of the entire group could be leveraged to address the most pressing issues facing the I-81 corridor such as safety, traffic congestion, and environmental protection. A planning committee was appointed at the conclusion of the conference and charged with establishing a vision, mission, and organizational structure for the group.

Locally, the Commissioners also pledged the County's support of the Southcentral Pennsylvania Regional Goods Movement Forum. This regional planning effort includes Cumberland, Franklin, Adams, York, Dauphin, Perry, Lebanon, and Lancaster Counties. The forum will examine freight movement issues in Southcentral Pennsylvania to identify and pursue priority freight transportation projects. The forum has received high level support and participation from the Pennsylvania Department of Transportation and the business community.

DESIRED RESULTS:

Improve freight movement infrastructure in the County.

STRATEGY:

Implement the regional goods movement study.



Measures:

1. Participation in the South Central Pennsylvania Regional Goods Movement Task Force.
2. Initiate the I-81 Corridor Coalition Planning Conference.

CITIZEN INVOLVEMENT

The Commissioners use a variety of forums to generate public participation and receive input on the operations of County government including regular open meetings of the Commissioners and the award-winning County website at www.ccpa.net which provides public access to over 1,600 pages of information including public records, geographical information, meeting minutes, property ownership and tax records. The website is also a portal to the County Library System, tourism, economic development and various local municipality websites. Citizens can easily contact their elected officials with issues of concern through the website.

Valuable citizen input is gained through citizen advisory boards, authorities, commissions and task forces involving residents in the operations of various County departments. Over 250 volunteers serve the County on 30+ boards and authorities meeting on a regular basis.

The Commissioners create special boards to examine specific issues and provide recommendations to the Board. In 2007, the Common Level Ratio Task

Force was formed to examine the issue of reassessment and after extensive study, provided a final report to the Commissioners with recommendations.

Public participation in County government operations is invaluable and the importance of community volunteers willing to devote their time and energy to assist in improving the efficiency and effectiveness of County government programs, cannot be stressed enough. These dedicated volunteers assist the Commissioners in striving to attain their vision of *"the most livable community with the most efficient and effective public services in Pennsylvania"* and *"a place where family-sustaining economic opportunity is respected, public safety is ensured, and our quality of life is preserved for the future."*

IN SUMMARY

The County has set aggressive goals and targets because of its desire to use indicators and measures to ensure strong fiscal management and promote long-term planning.

The overall message of this report is simple: It will give the reader a gauge to

view what the County is doing and how well it is being done. Due to growing population, which is above the State's average, Cumberland County is seeing an increase in demand for County services. The County is using innovative measures to control costs while still maintaining service levels. Performance measures reported in this document indicate the County has diligently focused on achieving the goals outlined in the 2007 County Strategy & Budget. It is working to ensure services required by the citizens are provided in an efficient and effective manner. Quality of life issues are the focus of both the County's vision and mission. Highlighted are areas where major progress has been made in 2007 to address and improve quality of life for the citizens.

The Commissioners once again applaud the efforts by County departments and employees to deliver high quality customer service for the benefit of citizens and commit to the mission of Cumberland County being *"the most livable community with the most efficient and effective public services in Pennsylvania."*



Prepared by the Cumberland County Board of Commissioners

Gary Eichelberger / Rick Rovegno / Barbara Cross

One Courthouse Square, Carlisle, Pennsylvania 17013

(717) 240-6150

Toll Free: 1-888-697-0371

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