



Cumberland County  
Department of Public Safety

# The Communiqué

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Department of  
Public Safety**

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## DPS Participates in Cyber Security Month

Cumberland County DPS teamed up with the Cumberland County Information Management and Technology Office (IMTO) in October for Cyber Security Awareness Month. The month officially kicked off with the Cumberland County Board of Commissioners proclaiming October as Cyber Security Awareness Month in the county!

IMTO and DPS spent the following weeks working to not only educate the public about cyber security, but also county staff, as they deal with technology and sensitive information on a daily basis. As



cyber security is a vast topic, the month was broken down into 4 specific topics, one for each week. Daily safety tips were posted to county social media sites and weekly safety emails were sent to Cumberland County employees as well! The highlight of each week was a video blog featuring local cyber experts offering important safety tips!

Week 1 focused on the “STOP. THINK. CONNECT.” theme. This theme encourages individuals to STOP before logging on and consider the risks associated with the online world. THINK asks that we think about the consequences we may face if we are not careful when we logon. The final piece, CONNECT invites individuals to enjoy the internet and technology with safety always in mind. Sheri Baitzell, of the IMTO office was the guest video blogger for the week and discussed safety tips, as well as ways that the County works to educate employees and keep sensitive information secure.

Week 2’s focus was cyber security for the business and industry sector. Bryan Gembusia of Yo-Yo computer services was featured as the guest blogger for Week 2. Gembusia discussed the importance of businesses protecting their businesses and customers, ways to protect themselves, and recent trends in cyber crime impacting businesses.

Week 3 focused on cyber predators and Senior Supervisory Agent LeCadre from the Pennsylvania Attorney General’s Office was on hand to discuss cyber predator trends and how we can protect ourselves and children online.



The Week 4 theme was K-Life Digital Literacy. This final week stressed the importance of continuing education from youths to adults, as the cyber world is a constantly changing world. Harve Tannenbaum a professor from Central Penn Business College was the guest video blogger for Week 4. Tannenbaum discussed trends he sees in cyber security in the world of education and helped us sum up this month long initiative with some great cyber security tips!

DPS would like to thank IMTO for helping to bring this nationwide initiative to Cumberland County and our featured guests! Remember to STOP. THINK. CONNECT!

### Inside this issue:

Cyber Security Month	1
Wills for Heroes	1
Law Enforcement Memorial	2
Wide Vigilance	2
Sandy	3
Deer Lane/EMS Paging Update	3
Collaboration is Key	4
Special Feature– 20 Years of EMD	4

## DPS Hosts 4th Wills for Heroes Event

On October 27th DPS once again partnered with the Dickinson School of Law (DSL) to offer free wills to area first responders through the Wills for Heroes Program. It’s estimated that 90% of first responders do not have wills in place, despite their dangerous job. This event provides area first responders and their significant others with the opportunity to acquire free legal documents, including Wills, Living Wills, Health Care and

Financial Powers of Attorney. Through the work of volunteer attorneys, notaries, Dickinson Law students and DPS staff a total of 52 Wills were created. DPS would like to thank the volunteers that made this event possible and we look forward to next years Wills for Heroes Event! A big thank you to CenturyLink of Carlisle for providing lunch for the event and DSL for providing breakfast for our volunteers!

## Law Enforcement Memorial Land Dedication

On September 19th the Cumberland County Board of Commissioners officially dedicated a parcel of land as the future site of the Cumberland County Law Enforcement Memorial. The site sits adjacent to the new DPS building at 1 Public Safety Drive. This memorial will honor law enforcement officers killed in the line of duty in Cumberland County.

Officers from across the county were in attendance for the dedication ceremony where the Board of Commissioners offered words of support and commitment to honoring those who have laid down their lives while serving our county. This memorial project is the work of the Cumberland County Law Enforcement Memorial Foundation (CCLEMF).



CCLEMF is led by a Board of Directors comprised of Superintendent Richard Hammon, Silvers Spring Township Police, Lieutenant Michael S. McLaughlin, Upper Allen Police Department, Sheriff Ronny Anderson— Cumberland County, Corporal Robert Smeed, New Cumberland Police Department (retired), and Ron Turo, Esquire. The foundation is currently working to raise the funds needed to construct and maintain the memorial. To see composite drawings of the memorial and to learn more about donating to this valiant cause visit the CCLEMF website today!



<http://cclemf.com/wp/>

## Not If, But When - Wide Vigilance IV

Early September provides the local law enforcement agencies with Intelligence Bulletins outlining background and criminal history of a group with suspected terrorism intent within the region.

In the early morning of September 21, an IED is detonated in downtown Harrisburg and law enforcement quickly track suspects to a nearby rail yard. While searching for the suspects, another Improvised Explosive Device (IED) is found attached to a rail car carrying chlorine just as another explosion occurs in a parking garage between the first explosion and the rail yard.

In total, three explosions resulted in significant damage and collapse of the parking garage, a nearby mall, several office buildings, train station and an underground walkway between several of the buildings. Numerous injuries and fatalities were reported.

If you are wondering how you missed this on the news, you didn't! But, this scenario provides near real world specific challenges for all emergency disciplines employing hundreds of responders for multiple work periods all working the same general location to simulate the "Fog of War".

Wide Vigilance IV, a regional Full-Scale Exercise (FSE) was conducted September 17th-23rd. Fourteen exercise planners from the South Central Task Force (SCTF) spent more than a year designing and collaborating from the concept phase of the exercise to the after action review (AAR).

The exercise encompassed events in several separate locations around the 8 counties and saw more than 1000 individuals participate and 85 participating affiliated agencies, to include the Department of Public Safety

(DPS).

DPS participated in pre-exercise training, table tops and drills in with our career and volunteer staff participated. During the multi-day FSE, DPS staffers were joined by representatives from Lancaster County Public Safety Training Center, Pennsylvania Emergency Management Agency, SCTF Incident Management Team, Carlisle Barracks, and several of our special response team members. Simultaneously, several county specialized response teams participated at the 'incident' (CART, EMS Task Force, SHOT, Engine Decon ST, Law Enforcement ST, TROT), as well as Carlisle Regional Medical Center and Holy Spirit Hospital.

DPS would like to thank ALL of the participants and planners for their hard work during Wide Vigilance IV and we look forward to Wide Vigilance V!!

### We Remember...

**Officer George Martin**

Carlisle Borough  
April 8, 1893

**Officer M. Roy Hamlin**

Camp Hill Borough  
May 23, 1925

**Chief James Welch**

New Cumberland Borough  
February 16, 1928

**Officer Homer Gilbert**

Mechanicsburg Borough  
January 26, 1943

**Private Charles Stanski**

Pennsylvania State Police  
January 23, 1958

**Officer Harry Hartman**

East Pennsboro Township  
December 21, 1970

**Officer Paul Walters**

Silver Spring Township  
January 19, 1975

**Officer Richard Phelps**

Lemoyne Borough  
July 11, 1989

**Officer Willis Cole**

New Cumberland Borough  
August 19, 1994



## Sandy

A late October hurricane wasn't what anyone on the East Coast expected, but in emergency management, we always expect the unexpected! When forecasters determined Sandy would be making her way to Pennsylvania, DPS staff quickly took action to ready for her arrival!

The activity for DPS began days before Sandy's anticipated arrival on October 25th as the National Weather Service and PEMA began conducting weather briefings. All local utility companies began coordinating with DPS and informing staff of the preparedness measures they were taking. This communication remained constant during the duration of the event. DPS also began a storm preparedness public outreach initiative, to ensure community members were aware of the potential dangers associated with this storm and what steps were needed to prepare. DPS also began coordinating with local municipalities to plan for the opening of local Emergency Operations Centers (EOCs) as well as planning evacuations for the flood prone areas in Cumberland County. DPS, in conjunction with the Bureau of Elections Office, Information Management and Technology Office (IMTO) and Commissioner's Office also collaborated to prepare and plan for the possibility of long term outages impacting the general election.

In the early morning hours of October 29th, DPS activated the EOC, along with several local EOC's. Cumberland County

officials issued a Disaster Emergency Declaration and Cumberland County non-essential offices were closed at noon. All school districts in Cumberland County closed on this date as well.

As the storm entered Cumberland County, EOC activity and 9-1-1 call volume saw an increase as power outages and storm related incidents began to occur. EOC staff worked through the night of the 29th and were joined by deputies from the Cumberland County Sheriff's Office. The deputies were on hand and ready to be deployed for traffic control and access control points throughout the county. IMTO staff was also on hand to offer technical support to the EOC operation.

As the sun came up on October 30th, the worst of the storm had passed and EOC staff, along with local municipalities began the damage assessment and recovery process. A preliminary assessment showed that Cumberland County had made it through Sandy with minimal structural damage, nuisance trees and branches down and sporadic utility outages. By the afternoon of October 30th, the county was stabilized and the Cumberland County EOC closed at 4 pm. By November 2nd, all power outages in Cumberland County were restored.

A big THANK YOU to our staff, municipalities, first responders, volunteers and other County departments for the dedication, hard work and long hours that saw Cumberland County through the storm!

### Sandy Fast Facts

- County Declaration of Disaster Emergency
- 9 local EOC's activated, covering 22 municipalities
- Evacuation of Williams Grove Mobile Home Park and Town Mills Mobile Home Park due to flooding
- Red Cross Shelter in Silver Spring Township, with 22 evacuees
- Animal Shelter with 4 pets
- 155 storm related Computer Aided Dispatch (CAD) incidents generated (building damage, trees, wires down, etc)
- Over 1,500 phone calls into 9-1-1 center during height of the storm
- 25 road closures and various travel restrictions including I-81 and PA Turnpike
- Over \$300,000 in reported damage/loss
- Facebook Social Media Outreach – 16,000 individuals
- National Weather Service Phone Briefings Attended – 14
- Mid-Atlantic River Forecast Reports Reviewed – 9
- PEMA Situation Reports Reviewed – 22

**Have you registered for South Central PA's Emergency Notification System, **SOUTH CENTRAL ALERT**? Visit [www.sctfpa.org](http://www.sctfpa.org) and register today!**

## Cumberland & Dauphin 9-1-1 Collaboration

The quick and thorough actions of a 9-1-1 dispatcher is often the first step to a successful police investigation and a recent abduction and assault that began on the Harrisburg Area Community College campus is a prime example. Dispatchers from Dauphin and Cumberland County worked together to obtain vital information that aided officers in the initial moments of the incident and provided assistance to the victim until first responders arrived.

This incident began in Dauphin

County, and the initial 9-1-1 call was routed to Dauphin. The Dauphin dispatcher realized the victim had been moved to Cumberland County and quickly patched the call to Cumberland 9-1-1. Dispatchers from both counties remained on the line working diligently to calm the victim and determine her location, as she was unfamiliar with her surroundings. With information received from the victim, dispatchers were also able to contact PennDOT, to obtain a more detailed vehicle description and

license plate number for the vehicle the suspect was to be traveling in.

This "across the river collaboration" is not a rare event, but rather a daily occurrence as crime knows no boundaries and incidents occur requiring the assistance of resources from both Dauphin and Cumberland County. This partnership involves various technological elements allowing the collaboration between both 9-1-1 centers to occur in an efficient and impactful manner.

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## Deer Lane

Cumberland County has begun construction of a new radio site in Middlesex Township. Since the transition of municipal police agencies to the 800 MHz OpenSky radio system in 2005, the Middlesex Township Police has encountered radio difficulties in two residential areas, Country Manor and Regency Woods North. The difficulties almost exclusively are with portable radio transmis-

sions. Police documented 676 responses alone to the two mobile home parks in 2011, making this a busy area that requires reliable radio coverage.

Starting in 2008 DPS staff began looking for ways to improve coverage to this area. Before further pursuing a solution to the coverage issue, DPS first planned to complete FCC mandated rebanding to determine if it would improve coverage in the area. With

the completion of his project in 2011, it was determined that rebanding did not positively impact coverage and the consideration of a Deer Lane site became priority again.

This 78 foot site, known as the Deer Lane site, will be the 17th site that supports the 800 MHz system in Cumberland County. Deer Lane will be a single channel cell site, offering four talk paths.

## Don't forget to check us out online!



[www.ccpa.net](http://www.ccpa.net)



[www.twitter.com/ccpa\\_net\\_dps\\_911](http://www.twitter.com/ccpa_net_dps_911)



[www.facebook.com/CumberlandCountyDPS](http://www.facebook.com/CumberlandCountyDPS)



[www.cumberlandcountydps.blogspot.com](http://www.cumberlandcountydps.blogspot.com)

## PUBLIC SAFETY SPECIAL FEATURE Emergency Medical Dispatch

In 1993, Cumberland County Department of Public Safety played an integral part in introducing the life saving concept of, Emergency Medical Dispatch program (EMD) to our region. At the time EMD was a contentious concept but now, 20 years later, it is credited with aiding dispatchers in saving the lives of hundreds of individuals in Cumberland County.

The concept of EMD systems places a series of questions in the hands of dispatchers and allows them to accomplish several goals. The most important element of EMD is the consistency it offers in the handling of medical emergencies, for extensive quality assurance purposes. This consistency begins with initial questions that allow the dispatcher to determine a callers location, phone number and the nature of the problem they or someone

else is experiencing. Next dispatchers triage the call and determine the seriousness of the illness/injury and select the appropriate response and resources, based on their protocol assessment. The EMD program also offers dispatchers a set of pre-arrival medical instructions medical emergencies. Cumberland County dispatchers have successfully navigated callers through the steps to perform cardiopulmonary resuscitation (CPR), child birth and a variety of other medical conditions. The final element that EMD offers is allowing dispatchers to provide responding units with consistent supporting incident information. To date 17 Cumberland County dispatchers have aided in the delivery of 19 healthy babies and several dispatchers each year are recognized for providing life saving CPR instructions to callers.

All Cumberland County 9-1-1 dispatchers are EMD certified. This certification begins with a 32 hour course when hired and requires dispatchers to obtain continuing education credits and retest for their certification every two years. Additionally, all Cumberland County dispatchers are CPR/AED certified. Congratulations and thank you to the staff that was instrumental in bringing this program to Cumberland County and to our dispatchers who put this valuable program to work everyday!

