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FOR IMMEDIATE RELEASE

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Cumberland County 9-1-1 Dispatcher Inducted into Stork Club

Cumberland County, Pennsylvania- Today during their public meeting, the Cumberland County Board of Commissioners recognized Dispatcher Ben Hoerner with the Cumberland County Department of Public Safety (DPS). On January 3, 2014, Hoerner provided detailed medical instructions to a caller that resulted in the birth of a healthy baby girl.

Hoerner utilized Emergency Medical Dispatch (EMD) Protocol to assist the caller, mother and child until an ambulance crew arrived. EMD allows dispatchers, through a series of prescribed questions, to determine the severity and nature of a medical emergency and select the proper services to dispatch. EMD also allows dispatchers the opportunity to provide life-saving pre-arrival instructions.

With the delivery of the baby girl, Hoerner joins the ranks of the DPS “Stork Club.” This group consists of 17 fellow DPS dispatchers who have assisted in the successful delivery of 19 babies. Hoerner was presented with a pink “stork” pin and his name placed on a plaque at DPS. For more information on the Cumberland County Department of Public Safety and EMD visit www.ccpa.net/publicsafety.

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