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FOR IMMEDIATE RELEASE

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Cumberland County Commissioners Proclaim Telecommunicator Week

Cumberland County, Pennsylvania– The Cumberland County Board of Commissioners proclaimed April 12-18th as Cumberland County Telecommunicator Week during their regular meeting today. The purpose of this week is to recognize the efforts of the Department of Public Safety 9-1-1 dispatchers who answer the calls for help from residents and visitors in Cumberland County.

Telecommunicator Week, a nationwide initiative, was first established in 1991, with the intent of bringing to light the hard work and accomplishments of our nation's public safety dispatchers. In 2014, Cumberland County 9-1-1 dispatchers answered 314,587 incoming calls and dispatched nearly 200,000 incidents. Dispatchers are not only a life line for those calling the center for help, but also for the emergency services personnel who respond. Whether investigating a crime, fighting a fire, caring for a patient, 9-1-1 dispatchers are there for the first responders who need more resources or may find themselves in danger and in need of help themselves.

Cumberland County dispatchers are responsible for the answering of 9-1-1 calls and the dispatching of emergency services personnel in Cumberland County as well as Fulton County. For more information on the Department of Public Safety and the 9-1-1 Communications Center visit www.ccpa.net/publicsafety.

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