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FOR IMMEDIATE RELEASE

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Cumberland County Commissioners Recognize 9-1-1 Dispatcher for Life-saving Efforts

Cumberland County, PA- Today during a public meeting, the Cumberland County Board of Commissioners recognized Dispatcher Ashley Whary. On November 27, 2016, Whary provided life-saving pre-arrival medical instructions to a caller that assisted in the successful resuscitation of an unconscious patient.

Whary received a phone call reporting a female was suffering from a choking incident and was not breathing. Using Emergency Medical Dispatcher (EMD) protocol, Whary provided Heimlich maneuver instructions to the caller and stayed on the line. The food was dislodged after the life-saving instructions were provided and the patient began breathing again. The patient's condition improved until Emergency Medical Services arrived.

The EMD protocol used by Cumberland County Department of Public Safety allows dispatchers to do a rapid assessment of a medical emergency and provide detailed pre-arrival medical instructions to callers until first responders arrive. These instructions cover a wide range of medical emergencies including CPR, child birth and the Heimlich maneuver. For more information on EMD and the Cumberland County 9-1-1 center, please visit www.ccpa.net/publicsafety.

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