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FOR IMMEDIATE RELEASE
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Cumberland County Commissioners Proclaim Telecommunicator Week

Cumberland County, Pennsylvania– The Cumberland County Board of Commissioners proclaimed April 9-15, 2017 as Cumberland County Telecommunicator Week during their public meeting today. The purpose of this week is to recognize the efforts of the Department of Public Safety 9-1-1 dispatchers who answer the calls for help from residents and visitors in Cumberland County.

Telecommunicator Week is a nationwide initiative established in 1991 with the intent of bringing to light the hard work and accomplishments of our nation's public safety dispatchers. In 2016, Cumberland County 9-1-1 dispatchers answered 318,833 incoming calls and dispatched over 215,000 incidents. Dispatchers are not only a lifeline for those calling the center for help, but also for the emergency services personnel who respond. Whether investigating a crime, fighting a fire, caring for a patient, 9-1-1 dispatchers are there for the first responders who need more resources or may find themselves in danger and in need of help themselves.

Cumberland County dispatchers are responsible for the answering of 9-1-1 calls and the dispatching of emergency services personnel in Cumberland County as well as Fulton County. For more information on the Department of Public Safety and the 9-1-1 Communications Center visit www.ccpa.net/publicsafety.

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