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Commissioners Proclaim Telecommunicator Week

Carlisle, Pa. – They are the unsung heroes, always there to answer the call in an emergency – public safety telecommunicators. The Cumberland County Board of Commissioners commended and thanked our Department of Public Safety (DPS) dispatchers today and proclaimed April 8-14 as Cumberland County Telecommunicator Week.

Telecommunicator Week is a national initiative to recognize the hard work and accomplishments of public safety dispatchers. In 2017, Cumberland County 9-1-1 dispatchers answered 328,816 calls and dispatched more than 225,000 incidents.

“We cannot express enough the gratitude and respect we have for our Cumberland County dispatchers,” said Vince DiFilippo, chairman of the Board of Commissioners. “These men and women are quite literally the first line of response for emergencies and they do an outstanding job. We are proud to say our 9-1-1 center operates smoothly and it is in large part due to the dedication, commitment and outstanding work of Cumberland County’s dispatchers.”

The Cumberland County Department of Public Safety provides 9-1-1 emergency communications and coordinates essential public safety activity among all levels of government, as well as, private and volunteer organizations, business and industrial stakeholders to provide quick responses to the needs of County citizens and visitors. More details on DPS can be found at www.ccpa.net/publicsafety.

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Cumberland County is the fastest growing county in the Commonwealth and offers the perfect mix of small town, suburban and rural living. Established in 1750, Cumberland County consistently maintains one of the lowest tax and unemployment rates in the State, while providing exceptional services for its nearly 250,000 residents. More information on Cumberland County can be found at www.ccpa.net.