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PRESS RELEASE

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FOR IMMEDIATE RELEASE

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County Commissioners Recognize 9-1-1 Dispatcher for Saving Mt. Holly Springs Resident

Carlisle PA – The Cumberland County Commissioners today recognized Dispatcher Nicole Kepes, for helping to save a man who was reportedly in cardiac arrest during a 9-1-1 call from a Mt. Holly Springs resident on Friday, December 7, 2018.

Kepes reported that the man was not conscious and during the conversation the caller indicated that the patient was not breathing. Kepes provided Emergency Medical Dispatch (EMD) instructions to help the caller until Emergency Medical Services (EMS) arrived. He made a full recovery and was released from the hospital recently.

This is the second time in four months that Kepes has been honored for a life-saving effort. In September, Kepes saved a newborn during a 9-1-1 call from a Lemoyne resident. The 14-day-old infant was choking and during the conversation the caller indicated the baby was not breathing. Kepes provided EMD instructions to help the caller until EMS arrived. The baby began crying while Kepes was giving the caller instructions prior to EMS arrival indicating the baby started breathing again.

The EMD protocol used by Cumberland County Department of Public Safety allows dispatchers to do a rapid assessment of a medical emergency and provide detailed pre-arrival medical instructions to callers until first responders arrive. These instructions cover a wide range of medical emergencies including CPR, child birth and the Heimlich maneuver.

For more information on EMD and the Cumberland County 9-1-1 center, visit www.ccpa.net/publicsafety.

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Cumberland County is the fastest growing county in the Commonwealth and offers the perfect mix of small town, suburban and rural living. Established in 1750, Cumberland County consistently maintains one of the lowest tax and unemployment rates in the state, while providing exceptional services for its more than 250,000 residents. More information on Cumberland County can be found at www.ccpa.net.