



# COMMISSIONERS OF CUMBERLAND COUNTY

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*Secretary*

## PRESS RELEASE

April 8, 2019

FOR IMMEDIATE RELEASE

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### County 9-1-1 Dispatchers Averaged 850 Calls and 607 Incidents Per Day in 2018

*Cumberland County Commissioners Proclaim Telecommunicator Week April 14-20*

**Carlisle, PA** – Each year, thousands of Cumberland County residents and visitors dial 9-1-1 for help in all different types of emergencies. In 2018, Cumberland County 9-1-1 dispatchers answered 310,359 of those phone calls that resulted in more than 221,469 incidents. The Cumberland County Board of Commissioners today commended and thanked our Department of Public Safety dispatchers and proclaimed April 14-20 as Cumberland County Telecommunicator Week.

Telecommunicator Week is a national initiative to recognize the hard work and accomplishments of public safety dispatchers.

“Cumberland County Department of Public Safety’s 9-1-1 dispatchers serve our citizens daily, working as our ‘unseen first responders’”, said Vince DiFilippo, chairman of the Board of Commissioners. “These men and women, who are the first line of response for emergencies, do an outstanding job. Our 9-1-1 center operates smoothly and it’s due to the dedication, commitment and outstanding work of Cumberland County’s dispatchers.”

The Cumberland County Department of Public Safety provides 9-1-1 emergency communications. It also coordinates essential public safety activity among all levels of government, private and volunteer organizations, businesses and industrial stakeholders. Visit for more [information](#).

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*Cumberland County is the fastest growing county in the Commonwealth and offers the perfect mix of small town, suburban and rural living. Established in 1750, Cumberland County consistently maintains one of the lowest tax and unemployment rates in the state, while providing exceptional services for its more than 250,000 residents. More information on Cumberland County can be found at [www.ccpa.net](http://www.ccpa.net).*